

KELY's Mooncake Charity Sale 2022

Terms & Conditions:

1. Order deadline: 8 August 2022 or while stocks last.
2. No refund or exchange for any other products or services for cancellation of confirmed order. No further change on shipment methods can be made.
3. Redemption at The Peninsula Mooncakes Redemption Centre
 - a. Redemption voucher will be sent out from 15 August 2022 by registered post.
 - b. Redemption Period: Please redeem your mooncakes at the address below **from 26 August to 30 August 2022 (Friday to Tuesday), 10:00 am - 8:00 pm**. Expired or unused vouchers will not be extended nor refunded.
The Peninsula Mooncakes Redemption Centre: ArtisTree, 1/F Cambridge House, Taikoo Place, 979 King's Road, Quarry Bay, Hong Kong
4. Pick-up at KELY office
 - a. Present your order confirmation email with name and mobile number clearly shown for identification.
 - b. Pick up period: Please pick up your mooncakes at KELY's office **on 25/26/27/29/30/31 August 2022 (Thursday to Wednesday, not applicable for Sunday), 9:30 am – 6:00 pm**.
KELY's office address: 2/F, East Wing, 12 Borrett Road, Central
5. Delivery
 - a. Delivery can be arranged to a single location for each purchase at a delivery charge of HK\$100. Customers can enjoy a free delivery service upon a single net purchase of HK\$3,000 or above.
 - b. Delivery is limited to Hong Kong, Kowloon and New Territories commercial and residential addresses only.
Delivery is not available to Outlying Islands, Ma Wan, restricted areas, hotel guest rooms, ports or marines.
 - c. Delivery date is **25 - 27 August 2022 (Thursday to Saturday), between 10:00 am and 8:00 pm**.
 - d. Delivery will be suspended when typhoon signal No.8 or above or a black rainstorm signal is hoisted. Customers will be contacted to re-schedule delivery time. Customers will be contacted to re-schedule delivery time.
 - e. KELY reserves the right to levy an additional delivery charge if the recipient is not available to accept delivery at the nominated delivery time.
6. KELY Support Group and The Peninsula Boutique reserve the right to make the final decision.
7. In the event of any dispute, the English version shall prevail.

Contact Details

KELY Support Group

Address: 2/F., East Wing, 12 Borrett Road, Central, Hong Kong

Email: mooncake@kely.org (Ms. Hailey Chung)

Telephone: 2521 6890

Fax: 2521 6853

Website: kely.org

啟勵慈善月餅義賣 2022

條款及細則

1. 截止訂購日期：2022 年 8 月 8 日 或售完即止。
2. 任何訂單一經確認，恕不能退款或換取其他產品和服務，以及更改領取月餅的方式。
3. 半島月餅換領處換領
 - a. 換領券將於 2022 年 8 月 15 日起，以掛號郵寄方式寄出。
 - b. 換領日期：閣下可於 **2022 年 8 月 26 日至 30 日 (星期五至星期二)**，早上 10 時正至晚上 8 時到以下地點換取月餅。如有逾期，恕不補發。
換領地址：半島月餅換領處 - 香港鰂魚涌英皇道 979 號，太古坊康橋大廈 1 樓 ArtisTree 換領。
4. 啟勵辦公室取貨
 - a. 顧客必須出示列有姓名、電話號碼的確認訂單，作核實身份之用。
 - b. 請於 **2022 年 8 月 25/26/27/29/30/31 日(星期四至二，不包括星期日)**，上午 9 時 30 分至下午 6 時到啟勵辦公室換領月餅。
啟勵辦公室地址：中環波老道 12 號東翼 2 樓
5. 送貨服務
 - a. 每張訂單送貨費用為港幣 100 元（單一訂單及地址）。當顧客於同一訂單訂購滿港幣 3,000 元，即可享有免費送貨服務。
 - b. 送貨服務僅限於香港島、九龍及新界之商業和住宅地址，送貨服務不適用於離島、馬灣、任何管制區域、酒店房間或碼頭。
 - c. 送貨日期為 **2022 年 8 月 25 日至 27 日 (星期四至六)**，上午 10 時至下午 8 時。
 - d. 當八號烈風信號或黑色暴雨警告信號生效時，送貨服務時間或會延遲，我們將聯絡顧客以重新安排送貨日期。
 - e. 如收貨人士未能於指定時間內收取訂購之貨品，啟勵將保留權利向該顧客收取額外送貨費用。
6. 啟勵扶青會及半島精品店保留所有最終決定權利。
7. 如有任何爭議，一概以英文版為準。

聯絡方法

啟勵扶青會

地址：香港中環波老道 12 號東翼 2 樓

電郵：mooncake@kely.org (鍾小姐)

電話：2521 6890

傳真：2521 6853

網頁：kely.org